

PLAN OPERATIONS	<b>Advantage Dental</b> From DentaQuest		
	<i>Policy and Procedure</i>		
	Policy Name:	<b>EHR System</b>	Policy ID: <b>PLANCG-19</b>
	Approved By:	Quality Assurance and Performance Improvement Committee	Last Revision Date: 01/09/2025
	States:	Oregon	Last Review Date: 01/22/2025
	Application:	Medicaid	Effective Date: 01/23/2025

## PURPOSE

To establish guidelines for the Dental Care Organization's (DCO) provider network with respect to the use of electronic health record systems.

## POLICY

The Oregon Health Authority (OHA) and the DCO recommend the use of a 2015 Certified Electronic Health Record (EHR) system in order to improve the quality and coordination of care for patients by providing immediate access to their complete and secure health record.

Per Centers for Medicare and Medicaid Services (CMS), in order to efficiently capture and share patient data, health care providers need an EHR that stores data in a structured format. Structured data allows health care providers to easily retrieve and transfer patient information, and use the EHR in ways that can aid patient care.

Utilization of a 2015 Certified EHR system structures data in a way that allows for efficient sharing across multidisciplinary functions.

The DCO shall collect the following information from providers:

- Annual provider survey to include information on the EHR currently used by all providers.

The DCO shall provide the following information to providers:

- Resources and tools as they become available.

Provider Resources:

To find the best-suited product for their office, providers can search for 2015 Certified practice management software by developer, production or ONC at [Certified Health IT Product List](#). The DCO encourages all providers to adopt, implement, and utilize 2015 Certified EHR Technology.

## REFERENCES

OAR 410-141-3520

## Revision History

Date:	Description
02/22/2019	Approval and adoption

04/23/2019	Updates based on annual review.
12/05/2019	Conversion to revised policy and procedure format and naming convention.
12/09/2020	Updates based on annual review.
10/13/2021	Updates based on annual review.
12/31/2022	Updates based on annual review.
11/13/2023	Updates based on annual review.
03/28/2024	Updates based on annual review.
01/09/2025	Updates based on annual review.