



LOOKING FOR MORE DENTAL PATIENTS?

Join Advantage Dental, a provider network
for PacificSource



Advantage Dental 
From DentaQuest

www.advantagedentalservices.com

JOIN ADVANTAGE DENTAL, A PREFERRED PROVIDER NETWORK FOR PACIFICSOURCE

The Relationship Between Advantage Dental and PacificSource

Advantage Dental began as a dental insurance company, selling insurance products to individuals and groups throughout Oregon. In 2009, Advantage sold their insurance book of business to PacificSource, a northwest insurance company that serves Oregon, Idaho & Montana. Advantage continues to partner with PacificSource by credentialing and managing their network of dental providers. This means that providers who contract with Advantage Dental are preferred providers for PacificSource dental members.

Five Reasons to Join the Advantage Dental Network

1. Advantage Dental is the network for PacificSource, and PacificSource is actively marketing dental coverage throughout Oregon, Idaho and Montana.
2. PacificSource provides excellent customer service with an average call answer time of 30 seconds and an average claim payment turnaround time of 9.85 days.
3. There is potential to increase your patient volume, and grow your practice.
4. PacificSource benefit and payment accuracy from claims is 99%.
5. We offer competitive reimbursements rates.



Advantage Dental is dedicated to maintaining the integrity of dentistry in Oregon.

HOW DO I BECOME AN ADVANTAGE DENTAL NETWORK PROVIDER?

WWW.ADVANTAGEDENTALSERVICES.COM

- Click on the “Provider Signup” link (by clicking here, you are not agreeing to become a provider).
- This brings you to the welcome page of the Advantage Contracted Provider Signup Wizard. You will be asked to create an account. Creating an account will allow you to leave the site and return without losing your work by simply logging back in. Once you have answered a few basic questions and created a username and password, then you will click on the “Register” button at the bottom of the page. **Be sure to write down your username and password to log back in.**
- Once your account has been successfully created, an email from no-reply@advantagedental.com will be sent to the email address you provided. Click on the link provided to validate your email. Once validated, you will be able to start the application process.
- Please complete the application in its entirety. At the end of the process, you will need to download, print and sign four documents: Provider Contract, Release Form, Spore Testing Policy and Certificate Holder Request. Please mail, email or fax these four documents, along with a copy of the dentist’s Malpractice Declaration page to:

**Advantage Dental
c/o Credentialing
442 SW Umatilla Ave. Suite 200
Redmond, OR 97756**

Email: Providerrelations@advantagedental.com

Fax Number: 541.504.3907



Your application will be processed by Advantage Dental’s Provider Relations Department. You should receive a notification within two to three weeks regarding the status of your application.

If you have questions please contact the Provider Relations Department at 866.268.9616, or email providerrelations@advantagedental.com.

FREQUENTLY ASKED QUESTIONS

Can I see a fee schedule?

Yes—A fee schedule may be viewed by visiting our credentialing website at: www.advantagedental.com/credentialing

Do I have to participate in the Oregon Health Plan (OHP) if I join?

No—To participate in OHP with Advantage Dental you would need to have a separate OHP contract. Contracting for OHP has to be approved by Advantage Dental management and depends on capacity in the area where the dentist is practicing.

Does it cost to join?

No—It does not cost anything to join the Advantage Dental network.

If I decide to no longer be contracted, how do I terminate the contract?

The contract may be terminated by either party by providing a 60 day written notice.

Can I submit a paper application rather than using the online system?

Yes—A paper application may be requested by emailing Provider Relations at: Providerrelations@advantagedental.com or call 866.268.9616.

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